

# Change Management Community of Practice Group

Theme: Operationalising Continuous Improvement, and Benefits Realisation

**SUMS**  
Consulting

## AGENDA

Tuesday 22nd January 2019, 10:00 -15.00,

**Middlesex University, Town Hall, Committee Room 3**, Hendon Campus, The Burroughs, London NW4 4BT

*All visitors to report to Town Hall reception.*

10:00	<b>Arrival/Registration/Refreshments on arrival</b>
10:30 (10 mins)	<b>Introduction to the day and round-table introductions</b> Fola Ikpehai, Principal Consultant, SUMS Consulting
10.40 (20 mins)	<b>SUMS Update including actions arising from October's meeting</b> Fola Ikpehai, Principal Consultant, SUMS Consulting
11:00 (45 mins)	<b>Operationalising Continuous Improvement: Learning &amp; The Benefits</b> Natasha Bennett: Director Change and Engagement Presentation, Discussion and short Q&A
11:45	<b>Short Coffee Break</b>
12:00 (45 mins)	<b>Tour: Continuous Improvement in action; a practitioner's perspective</b> Facilitated by Natasha Bennett and Team
12.45 (45 mins)	<b>Lunch</b>
13:30 (50 mins)	<b>Evolution of University KPIs and application of Theory of Change</b> Simon Lewis: Head of Planning Presentation, Discussion and short Q&A
14:20 (30 mins)	<b>Key Learning Points from today's sessions</b> <ul style="list-style-type: none"><li>Exploring the application of key principles for your University</li></ul> Group Sessions - Facilitated by Simon Lewis and Natasha Bennett
14:50	<b>Wrap Up</b> Fola Ikpehai, Principal Consultant, SUMS Consulting